

— Study Visit:  
“Kouvola - Graz”  
19.-22. May 2019, Graz  
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Documentation



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# Program

SUNDAY, MAY 19	
Time 3.45 p.m. Location Flixbus station, Girardigasse	Arrival to Graz: Welcome & Guidance to hotel "Drei Raben" (Annenstraße 43) through Uschi Theißl
Time 06.30 p.m. Location DER STEIRER, Belgiergasse 1	Dinner at Restaurant "Der Steirer"

MONDAY, MAY 20	
Time 9.00 a.m. – 10.30 a.m. Location LOGO jugendmanagement, Karmeliterplatz 2	Welcome and Presentations of <ul style="list-style-type: none"> <li>- LOGO – Styrian special department for Youth information and communication</li> <li>- Beteiligung.st</li> <li>- Styrian umbrella organization of youth work</li> </ul>
Time: 11.00 a.m. – 12.30 p.m. Location: Kunsthaus Graz, Lendkai 1	City Bus Tour through Graz
Time 1.00 p.m. – 2.00 p.m. Location Landhauskeller, Schmiedgasse 9, 8010 Graz	Lunch at Landhauskeller
Time 2.15 p.m. – 3.15 p.m. Location LOGO jugendmanagement, Karmeliterplatz 2	Presentation of the Open Youth Work in Graz
Time 3.15 p.m. – 4.30 p.m. Location Youth Center ECHO, Leuzenhofgasse 4	Study Visit: Youth Center ECHO

FREE TIME	
Time 6.00 p.m. – 7.00 p.m. Location Schlossbergplatz	OPTIONAL: Walk on “Schlossberg” & Drinks at “Biergarten“
Time 7.00 p.m. Location Die Scherbe, Stockergasse 2	Dinner at “Die Scherbe“

TUESDAY, MAY 21	
Time 9.00 a.m. – 10.30 a.m. Location Styrian Parliament, Burgring	Meet and Greet with LR Ursula Lackner Guided tour: Styrian Parliament
Time 11.00 a.m. – 12.30 p.m. Location Karmeliterplatz 2, 2 <sup>nd</sup> floor, MFR	Presentation of the structure and offers of the province of Styria in the open youth sector
Time 1.00 p.m. – 3.00 p.m. Location heidenspass, Griesgasse 8	Lunch and Study Visit: “heidenspass“
Time 3.15 p.m. – 4.00 p.m. Location Arche Noah 11	Study Visit: Youth Center Mafalda (JAM)
FREE TIME	
Time 7.00 p.m. Location Eschenlaube, Glacisstraße 61	Dinner at Eschenlaube

# LOGO – Styrian special department for Youth information and communication

Styrian special department for youth information and communication: information & services for young people from (10)12 to 26 (30) years and multipliers

- WHAT WE DO:
  - Information and services for young people face-to-face, via phone, and by online and print products, online job exchange, workshops: information and media literacy, health literacy and possibilities to go abroad, variety of special projects, actions and events
  - Check it card: Styrian Youth Card for young people between 10 and 20, discounts on culture, travel and shopping, youth magazine
  - ERASMUS+: YOUTH IN ACTION and ESC: LOGO is coordinating, hosting and sending organization for ESC volunteers, counselling, information & advice to applicants of the YIA-program
  - Youth Clubs: LOGO is head of 5 youth clubs and offer leisure time activities
- LOGO Network:
  - European Youth Card Association
  - Member of various regional networks
  - Network of Austrian Youth Information Centers
  - Network of Austrian Youth Clubs
  - European Youth Information and Counselling Agency

Link to Website: <https://www.logo.at/>

## Beteiligung.st

Beteiligung = Participation

Beteiligung.st is the specialist contact partner for the involvement and participation of children, young people and adult citizens in socio-political life

- Consultation – Moderation – Workshops – Further Education/Training - Political Participation – Training of Multipliers – Lobbying Work
- 'beteiligung.st' develops and conceives participation projects, implements them and organizes cooperation partnerships. The target groups are local councils, regions, institutions in the field of training and further education, schools, organisations and youth groups. 'beteiligung.st' networks with specialist departments and institutions for youth work in Styria, Austria and on European level. The conceptual work of 'beteiligung.st' is based on continual professional exchange with national and international specialist departments and experts.
- beteiligung.st' sees itself as a partner for participation processes in local authorities, schools, open youth work and in the non-formal educational sector. 'beteiligung.st' supports the initiation of participation processes which involve children, young people and citizens

- 'beteiligung.st' is in close contact with the Department for Youth Affairs of the Province, in particular with the staff responsible for participation and with the political office of the responsible member of the provincial government.
- Child and youth participation means that children and young people have a right to be consulted on all decision-making processes which directly affect them. It also means that young people are actively involved in dialogue, decision-making and action-taking i.e. work with kids and young people instead of work for them. After all, kids and young people are the experts when it comes to questions of quality of life in communities
- Legal base:
  - Styrian People's Rights Law: The participation of children and young people is defined in the Styrian People's Rights Law.
  - The United Nations Convention on the Rights of the Child: The United Nations Convention on the Rights of the Child is an international agreement. In 54 articles the fundamental human rights are defined which should apply to every child under 18 years of age in the whole world (Pre-session in Genf/ June 2019)
- Services
  - Advising local councils
  - Workshops with young people
  - Local Children's Council and Youth Forum
  - Sustainable participation structures
  - Development of Mission Statements for Youth Policy
  - Political Participation
  - Further training and education
- Projects:
  - "Demokratie Bausteine" Simulation Game about democracy: Experience conflicts of interest and goals, Being confronted with scarcity, Designing problem-solving processes, Getting to know the European Union as a problem-solving platform
  - Children's Council: Children's Councils have already been initiated in many local councils in order to provide young community members the opportunity to get actively involved in council politics and to implement child- and youth-friendly ideas together with those responsible. A Children's Council is a good prerequisite for continuing cooperation between children and adults and a good basis for follow-up projects. In principle, a Children's Council has the task of advising the decision-makers in matters concerning children and young people, which of course only makes sense if the Children's Council is taken seriously and its ideas are taken into account in the decision-making process.
  - Politicians meet youth: Workshops on the topics of media, politics and participation. Young people from all over Styria come to the Landhaus. They discuss and ask the members of the parliament of Styria about their main topics.
  - Film project "Film beTEILigt": 14 young people make a film together with director Jakob M. Erwa. From the brainstorming to the finished short film, the young people are involved in the process. Medium film as a mouthpiece for young people, Creative valve for co-determination and participation, Partial cooperation with schools: Application via schools, Films can be used for teaching

Link to Website: [www.beteiligung.st](http://www.beteiligung.st)

# Styrian umbrella organization of youth work

- founded in 1984, non-profit, non-partisan, non-denominational association, specialized agency, service center and coordination office for open youth work in Styria, represents the field of action of open youth work in Austria; part of the Austrian umbrella organisation for open youth work (bOJA, founded in 2009); 69 Institutions, which are accompanied by the Styrian umbrella organization, 40 club members
- Sponsored by: Youth politics in Styria: Ministry for education and society – Landesrätin Mag.<sup>a</sup> Ursula Lackner → special department of society → department of youth
- Graz: office for Family and Youth
- What we do:
  - We are platform and network for the sharing of Information, Opinions and Knowledge in all aspects concerning Youth Work. We cooperate with other Youth organisations in Styria and encourage networking, info sharing.
  - We organize seminars and trainings for people working in this field.
  - We represent our members in regional and national politics and accompany the Youth political discourse.
  - We help to initiate new Youth Clubs, Centres, Initiatives and other facilities concerning Youth Work.
  - We develop tailor made concepts for projects, supervise, advice, accompany persons, institutions, adolescents through the process of implementing an idea into practice.
  - We offer orientation in quality management and evaluation in the field of action.
- Offers of the Styrian umbrella organisation of Youth Work
  - Model development and process planning
  - Quality management
  - Project development
  - Continuing education in the field of open youth work (seminars, trainings...)
  - Networking and Lobbying
  - Research, information dissemination and preparation of subject-specific topics
  - Publication of the journal "Youth inside"
  - Evaluation and processing of the data from the documentation database
  - Services and special offers for members

Link to Website: <http://www.dv-jugend.at/>

## Presentation of the Open Youth Work in Graz

By Department for Families and Youth

- 13 Youth Centers in the City of Graz, About 7.000 visitors a year in the age of 14 to 19, Youth work is based on relationship work, diversity and a lot of networking.
- *"It is really awesome, that there is a space between - between a restaurant or a pub, and the living room at home."*

- **New Youth Centers:** Size about 350 m<sup>2</sup>, Youth-Café, Workshop rooms, Rooms to do handcraft, Space for their ideas, Participation – young people were integrated in the inside planning of the buildings – they were fully integrated to build the interior fittings.
- **proact** – Youth Parliament: total budget – € 25.000 just for youth projects (up to 7.000€ for each project), Focus group: 14 to 21 years, ProAct takes place once a year. Different projects are announced to the crowd by young people. The present youth are voting for their favourite projects. The chosen project-groups are advised and supported for one year to ensure that the projects are realized. The payment takes place in connection to the progress of the project.
- **Points4action** is an initiative to link young people living in Graz with elderly people – especially residents of retirement homes. The intergenerational project is a cooperation of the City of Graz, retirement homes, other organizations and companies. After having attended a preparation, course young participants are invited to operate independently. Staff at the nursing homes, who coordinate their regular visits, support them. Young people are encouraged to spend time with the older by visiting, talking, taking walks, reading, playing cards and participating in group activities.  
 „Points are Time“ To sustain interest over time, young volunteers receive a certain amount of points as a kind of recognition for their service, one hour means one point. With these points they can purchase cinema or theatre tickets, pay in bookstores and restaurants, etc.  
 Main Objective: Improve the quality of life of all generations involved



Meeting Landesrätin Mag.<sup>a</sup> Ursula Lackner

# Study Visit: Youth Center ECHO

- Youth Center in Graz, operated by Verein Jukus
- Open 20h/ week (Tuesday until Friday in the afternoon) & one Monday per Month (crazy Monday for either girls or boys); outdoor activities
- Building used to be in a very bad shape – decided to build a whole new building with the financial support of the city
- New building made out of wood, very open approach, green surroundings, very bright
- Municipality, architects, youth workers and young people were involved in the planning process
- Interior design and furniture was designed and built together with young people
- Big Café area in the middle; girls-only room, micro-soccer room, Youth coach (helps with numerous questions and problems like job search etc.)
- 99% of visitors have a migration background (either they or both of their parents were born outside Austria)
- Currently, there are 11 nations represented in the youth center; but the main language between young people is German
- Gender sensitive youth work: Specific offers for girls in order to attract them to the youth center (girls-only activities, girls room, etc.); there are also specific offers for boys
- Digital youth work: reach out to young people via social media
- There is a network meeting of the employees of all the 13 youth centers in Graz – very good and helpful for exchange and cooperation
- Try to include parents as well, so they can get to know the youth center: e.g. through repair cafés; but there is often a language barrier with the parents

Link to the website: <https://www.jukus.at/echo>



# Presentation of the structure and offers of the province of Styria in the open youth sector

- By "Society Department, Unit Youth" of the province Styria
- The Unit Youth provides services that target children and young people between the ages of 12 and 26. Extracurricular activities are offered by multipliers and distributed to the target group of children and young people. In 2017, the Statistics Austria counted 202.849 children and young people between the ages of 12 and 26.
- CORE SERVICES UNIT YOUTH
- Management of Structures for Children and Youth Work: The Unit Youth promotes various different structures for Children and Youth Work and is responsible for providing information as well as counselling and managing the services.
- Funding in the Field of Youth: The Unit Youth is a funding agency providing support for basic and project-related funding and offers consulting on fund-related topics (in cooperation with the funding management).
- Networking and Cooperation Work on child and youth-related Topics: The Unit Youth acts as central expert body within the provincial administration and for external partners. It is coordinating networking activities within the field of youth and is represented in external committees, networks etc. The Unit creates innovative measures and projects to further develop the framework for young people.
- Basic and Strategic Work: The Unit Youth develops and reviews innovative concepts and enhances them based on current needs to support the development of young people as best as possible.
- Organization of Competitions and Events: The Unit Youth plans and hosts events and competitions in the field of youth and promotes the concerns of young people in the public. It also supports the personal and identity development of children and young people.
- Education and Training: The Unit Youth offers education and training measures related to the action fields of the Styrian Youth Strategy for all actors in the field of extracurricular youth work
- Youth protection: Promoting and supporting the personal responsibility of children and young people, Offering protection against dangers and negative influences, Strengthening public awareness in society, Supporting legal guardians in their tasks
- Main points of the Styrian Youth Protection Law:
  - Curfew: until the 14th birthday - from 5 AM to 23 PM; between the ages of 14 and 16 - from 5 AM until 01 AM; from the 16th birthday and onwards - unlimited with parental permission;
  - Prohibition of Entry for young people: applies to betting offices, brothels, swinger clubs and other related establishments and to businesses as well as events that offer alcohol at very low prices (offered price must be less than half of the normal price);
  - Alcohol: „light“ alcohol like beer, wine or sparkling wine can be bought from age 16 and onwards; distilled alcohol from age 18;

- Smoking: since January 1st 2019 smoking is only allowed from age 18 onwards (previously age 16). This concerns all smoking-related products such as cigarettes, e-cigarettes, shishas and e-shishas, pipes etc.;
- Media that shows criminal actions of inhumane brutality or discrimination as well as pornographic content is seen as liable to corrupt young people and is only available from age 18 onwards;
- Common penalties: for young people – fines, community service or trainings; for adults – fines and trainings;
- Random tests: Businesses in Styria are regularly tested by “mystery shoppers” to ensure that they keep to the provisions of the Youth Protection Law in terms of selling alcohol, cigarettes and similar products.
- Styrian Youth Strategy: Strategic Orientation of Styrian Children’s and Youth Work: „Children and young people should be able to shape their current and future living environment independently and self-sufficiently based on their age. They should also be able to use the best possible, age-appropriate frameworks to develop their personal interest and passions“

### **School Social Work in Styria:**

**Goals:** Improving individual circumstances for all actors in the system school as well as enhancing the school climate by providing prevention and intervention, Strengthening the ability to act, personal development with consideration to real-life structures, Acting as interface between child and youth welfare and schools, coordination, networking and cooperation of help systems. School Social Workers are working in schools and have their own rooms there. They combine methods taken from social work and social pedagogy, Work based on youth-specific, system-oriented goals and methods, Counselling for ALL pupils at the school location at specific times

- Methods: Individual help and counselling, Group work / workshops, Community work
- Places of Action: Outside of lessons, During lessons, Extracurricular
- Since 2009, the province-wide implementation of School Social Work is ensured by:
  - Concept „School Social Work in Styria“: Specified by the Province of Styria, A6 Society Department as main employer; Based on the professional standards taken from the respective position paper (May 2012)
  - Contracts and Cooperations: Service agreements with private child and youth welfare Organizations, Cooperation agreement between the Province of Styria and the CYWs to ensure financing, Cooperation agreement between private child and youth welfare organizations, schools and the Province of Styria A6 Fachabteilung

### **Regional Management**

- Styria is divided into 7 parts, in every part there is a regional youth management
- Main tasks: networking and connecting people: Connecting the municipality with youth and the municipalities among each other; visits municipalities and talks to local decision-makers, majors, advises municipalities in how to build up youth work
- Connects city and countryside
- Works with NEETs – educational projects
- Connects young people and businesses (job fair)

Link to Website: <http://www.landesentwicklung.steiermark.at/cms/ziel/142544095/DE/>

## Study Visit: "heidenspass"

- Funded by the Styrian State, City of Graz and the Ministry for Social Affairs
- Has existed for 13 years
- Non-profit, social business: generate income to finance the whole project, public funding is not enough
- Offer meaningful jobs for disadvantaged young people (15-25), NEETs, school-drop-outs, not allowed to employ refugees, only when they have a status
- Provide easy access to project (step by step), first step: put name on a list
- Young people work on hourly basis, maximum: 3 times a week for 4 hours, get 7€ per hour, minimum: once a month 4 hours
- Want to reach young people with problems with commitment to a "normal" job
- Main topics: recycling and sustainability
- 3 main areas:
  - Kitchen: get food donations from supermarkets, new: lunch in shop, employees eat for free (healthy meal)
  - Upcycling design (sewing, workshop), sell products in shop
  - Interior design manufactory, woodworks, collaborate with youth centers
- Reach about 120 persons a year, 55% find a job/training/school afterwards
- Cooperation with counselling institutions (mental health, jobs etc.)

Link to the Website: <https://www.heidenspass.cc/>

## Study Visit: Youth Center Mafalda (JAM)

- Founded 30 years ago
- Offers for young women and girls
- Project INTRA: workshop for female NEETs (between 15 and 25 years), funded by Ministry for Social Affairs
- Aim: step-by-step integration into the labour market
- One day training (5 hours of work in workshop, voluntary attendance), opportunity for counselling and supported learning (Wissenswerkstatt) → Employment project: girls have to attend every day, maximum 4 months,
- In Mafalda, only women are employed
- Girls Center Mafalda: open 4 days/week, target group: girls between 12 and 19 years, many different nations, special events like movie screenings, help with homework, workshops, girls soccer team

Link to Website: <https://www.mafalda.at/maedchenbereich/ja-m-maedchenzentrum/>